



Delta Air Lines, Inc.
Post Office Box 20706
Atlanta, Georgia 30320-6001

October 21, 2010

SUBJECT: Bradcal Experience

The LAX Delta Sky Club has used Bradcal for approximately the last 8 months and we have been extremely pleased with the prompt attention and customer service that they provide our Club. They have been accommodating with all our requests and go out of their way to get what we need, even when it has been an emergency order due to unexpected circumstances. You will definitely be happy using Bradcal for all your supplies.

Sincerely,

Esther Anceline Nelson
Delta Sky Club/LAX